



Group certificate request

(To be completed by a director of the customer organisation)

A group certificate issued to a backup group enables the customer’s backup administrator to view the encryption keys used by the members of that group. The certificate is securely stored on the Storage Platform along with the group’s information. The only way to get to a backup account’s encryption key (and to its backed-up data) is to possess both of the following:

1. the relevant backup group’s private key (stored on the backup administrator’s PC);
2. the passphrase (chosen by the backup administrator) which protects the private key.

No-one but the backup administrator who requested the group certificate can therefore access the encryption keys of a group’s backup accounts.

Terms and conditions

1. Group certificates can only be issued by Redstor.
2. Group certificates will only be issued to customers of Redstor or an authorised Redstor reseller.
3. Redstor as well as all relevant subsidiaries accept no responsibility for the loss and/or mismanagement of any data which may arise from the issuing of group certificates to a customer.
4. Redstor reserves the right not to issue a group certificate if it is deemed that adequate measures to protect customer data have not been implemented for the group.

I, _____ [full name],
 in my capacity as _____ [role]
 of _____ [name of organisation],
 hereby authorise Redstor to issue any and all group certificates requested by my organisation.
 I acknowledge that I have read and understood the abovementioned terms and conditions.

Signed on behalf of the customer

Date

Signed on behalf of Redstor

Date