

Need
technical
support?

1

Visit our Knowledge Base at
<http://support.redstor.com>

2

Contact your Redstor
representative or reseller

3

Email our support team with:

- Description of issue
- Software version details
- Logs and settings.xml
- Measures taken

United Kingdom
support@redstor.com

South Africa
prosupport@redstor.com

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Call our Emergency Service Desk

United Kingdom
0845 30 30 909

South Africa
010 500 2085

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Escalate to Primary Contact

United Kingdom
Farid Ouazzani
Head of Technical Support (UK)
+44 (0) 7816 340 784

South Africa
Jared Inder
Head of Technical Support (ZA)
+27 (0) 74 676 2540